

Hi Brett,

I just thought I'd send you a quick note to express my gratitude to you and your staff for getting me on to (and successfully through) the MR course and Licence Test today.

Both Heather and Rhiannon were very friendly and helpful in earlier phone discussions and also when I was on-site, and Bruce who instructed me and Joe who conducted the test were very professional and performed their jobs most effectively.

As I wrote yesterday, I had been recommended to your firm by a friend who did a HC course last year and was very pleased with how he was taught and treated (and in part the recommendation acknowledged the great staff that were down there).

I couldn't have been any more impressed or satisfied right from the time your Forklift Instructor Brendon greeted me when I arrived, checked whether I'd been there before and pointed out the Office, Lunch Room, Toilets etc and invited me to grab a Coffee etc, and then Bob struck up a friendly conversation with me in the Lunch Room as I made my cuppa - and before he knew I was his next trainee!!.

Great service, great help, a great experience - and I look forward to returning to do my Forklift Licence, and next year (hopefully) my HC! .....

I'll have no hesitation to recommend you whenever I have the chance.

Thanks again to all of the above

Kind Regards,

Ross Hudson